

Terms and Conditions

Quote Validity	This quotation is valid for thirty (30) days from the date of quotation.
Verification	REHAU will manufacture windows according to the specifications set out in this quotation. Customer shall verify and confirm all details in the quotation including but not limited to size, delivery date, opening mechanism, colour, location, glazing, and hardware before accepting this quotation. Upon signing of this quotation, the customer will be deemed acceptance of all details and contents of this quotation.
Payment Terms	<p>50% of the contract price to be paid as deposit upon confirmation and acceptance of the quotation order; Work will only commence once REHAU receives the deposit and a copy of this quotation signed by the customer.</p> <p>Remaining 50% to be paid prior to delivery. Delivery will take place within 5 days from payment.</p>
Payment Options	<p>(1) By Direct Transfer to the following BSB/Acc number REHAU Pty Ltd. BSB: 032 077 A/C No.: 770296 Please quote INV No. upon payment</p> <p>(2) By Cheques in favor of REHAU Pty Ltd. Work will commence after the clearance of the cheque.</p> <p>Please send cheques to the following address: DesignHaus, 154 Moray Street, South Melbourne, VIC 3205</p> <p>(3) By Credit card (VISA and Master card only), 1% surcharge will be added to the quotation as a transaction fee</p>
Cancellation	<p>Production of the windows/doors will be initiated upon receipt of deposit by REHAU. The deposit will be forfeited and if the order is cancelled within 14 days after the payment of the deposit, but the customer will not be liable to pay for the remaining price. While if the cancellation of the order is made 14 days after the payment of deposit, the customer shall pay for the full quotation minus the installation fee stated in the quotation.</p> <p>Lead time for delivery is 12 weeks upon receipt of the payment, unless otherwise specified in the quotation.</p>
Production and Delivery	<p>If the customer and/or site is not ready to accept the delivery/installation of windows on the agreed date: REHAU will allow a 4 week period to store windows free of charge</p> <p>After 4 weeks REHAU will invoice the customer for the remaining 50% and charge a storage fee of \$20 per m2 of glazing per week of storage. Partial weeks will be rounded up.</p> <p>Customer shall ensure that a responsible person is available on site on the delivery day to receive delivery and make sure delivery is accessible and not blocked.</p> <p>If delivery cannot be made due to customer's reasons, a one-time delivery fee of \$750 is payable by customer.</p>

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Installation	<p>If storage is required prior to installation, the customer is responsible for safe storage of the windows. Any damage caused during storage is the responsibility of the customer.</p> <p>The customer is responsible to ensure a safe storage and working environment during the installation and ensure the site is clean and clear to allow for efficient installation, including but not limited to adequate supervision of children or adults in material storage area(s) as well as where any construction activity is taking place.</p> <p>If installation cannot start on the planned date due to site conditions (other trades, etc), REHAU will charge a re-scheduling fee of \$500.</p>
Warranty / Handover	<p>Upon successful installation REHAU or authorized agent will conduct an inspection of the installation with the customer.</p> <p>Upon acceptance of the installation, customer shall sign on the project completion form accepting the installation has been made according to the specification quoted.</p> <p>REHAU warrants that the supplied product is free of defects and fit for use as window.</p> <p>Upon the completion of installation, REHAU will provide warranty at attached terms and conditions.</p>

Acceptance

I accept this quotation and confirm that the detailed information including size, delivery date, opening mechanism etc. in the quotation is true and correct. I authorise the use of my personal information as detailed in the Privacy Act. I have read, understand and accept the aforesaid Terms & Conditions.

CUSTOMER TO SIGN

Signed

Date

Print Name